WE LOVE FIRE
PROUD MEMBER

Important Information about We Love Fire Protection Plans

[1]We Love Fire Protection Plans is a service contract. In all states except the state of Florida: The Obligor/Provider is Northcoast Warranty Services, Inc., 800 Superior Avenue E, 21st Floor, Cleveland, OH 44114. The Administrator is Servify US, Inc., 1234 Johnson Rd Suite 350, Allen, TX 75013. Within the state of Florida: The Obligor/Provider is Technology Insurance Company, Inc., 800 Superior Avenue E, 21st Floor, Cleveland, OH 44114; License # 03605. The Administrator is Servify US, Inc., 1234 Johnson Rd Suite 350, Allen, TX 75013. The obligor under this contract is Northcoast Warranty Services, Inc, 800 Superior Ave. E. 21st St Fl, Cleveland OH 44114. The administrator of this program is Servify US, Inc., 1234 Johnson Rd Suite 350, Allen, TX 75013. You are not required to purchase this plan. Coverage available through this plan may duplicate coverage available through your 'homeowners', 'renters', or other insurance policy. The purchase of this plan is optional and is not a requirement to the sale or lease of any product. You may cancel this Plan at any time by contacting the seller. For claims questions, WLF-protectionplans@servify.com or call1-833-313-3331. **For residents of New Jersey: The product being offered is a service contract and is separate and distinct from any product or service warranty which may be provided by the manufacturer, importer, or seller.**

[2]Benefits start day one. In the first year, operational damage is covered under any available Manufacturer's Warranty, with repairs handled by the Manufacturer and administered by Servify US, Inc. See terms and conditions for full details.

[3]Includes coverage for accidental damage from handling. Coverage varies by product. See terms and conditions for full coverage and claim limit of liability details.

[4]Restrictions apply. See service contract terms and conditions for full plan details.

[5]Includes unlimited covered repairs up to the original purchase price of the product as shown on your receipt. See service contract terms and conditions for full plan details.

[6]OEM authorized services may be provided through your retailer. Restrictions and limitations may apply. Please refer to your Manufacturer's owner's manual for full details. See service contract terms and conditions for full plan details.

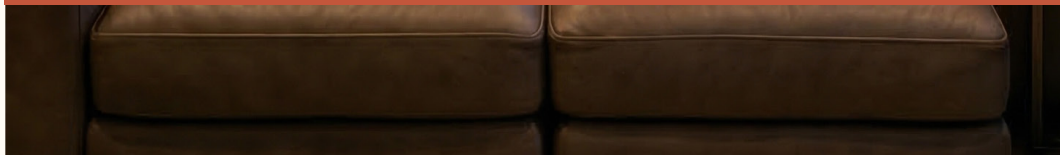
[7]Service may be fulfilled by repair or replacement. **Replacement devices may be new or refurbished and, if the same make or model is unavailable, a comparable device will be provided.** Timing depends on claim approval, inventory availability, and logistics. Additional limitations apply—see Terms and Conditions for full details.

[8]Includes coverage for accidental damage from handling. Coverage varies by product. See terms and conditions for full coverage and claim limit of liability details.

Protection Plans Powered By SERVIFY



Fireplace Protection Plans



Get protected against unexpected breakdowns and accidental damage[1]

A simple, affordable way to extend protection:

- Mechanical breakdown[2]
- Accidental damage[3]
- Power surge
- No-lemon protection

Valuable features to maximize the life of your purchase:

- No service fees or deductibles[4]
- Unlimited repairs[5]
- OEM authorized repairs[6]
- We come to you service[7]
- Accessories included[8]



We Love Fire Protection Plans are designed to protect many types of products including BBQ grills, fireplaces, stoves, and hot tubs.

Get support when and where you need it by contacting your We Love Fire retailer.